

I am a small business owner. When I needed DSL I went to my phone company, SBC, where I spent months trying to get DSL, all the while being charged by them for no services. My assistant spent hours trying to get services. We gave up and cancelled our order, then spent many more hours trying to get a credit, which took them months. We went to our local ISP, Sonic, who is an SBC provider. We had service quickly at a fair price. We also had helpful friendly real live people to help us whenever we had problems. I respectfully request that you not change this situation in any way; we still believe in and support small local businesses in this area, and are grateful for their presence.